

Project: MTI_17 ENGLISH 3-22-17

TZONE

Computed Time Zone with Area Code

Choices

Hawaii	03
Alaska	04
Pacific	05
Mountain	07
Arizona	08
Central	12
Eastern	13
Indiana (East)	15
Atlantic (Canada)	19

INTRO

Phone Number: \$N Assumed Time Zone (based on phone number): <TZONE>

Callback Notes: <F6>

Assumed Time Zone (based on phone number): <TZONE>

Choices

OK - CONTINUE	00	D	
Answering Machine	01	==>	/INT01
Regular Busy	02	==>	/INT02
No Answer	03	==>	/INT03
Non-Residential Number	04	==>	/INT04
Number Change	05	==>	/TEL01
Cell Phone Refusal	06	==>	/INT06
Non-Working, Disconnected, Fast Busy, Temporarily Out Of Service	07	==>	/INT07
Language Barrier (Not English or Spanish)	08	==>	/INT08
Disability Barrier	09	==>	/INT09
FAX Machine	10	==>	/INT10
Group Home	11	==>	/INT11
Call Blocking, Technological Barrier	12	==>	/INT15
(SPANISH) Answering Machine	61	==>	/INT61
(SPANISH BILINGUAL ONLY) Regular Busy	62	==>	/INT62
(SPANISH BILINGUAL ONLY) No Answer	63	==>	/INT63
(ADMIN USE ONLY) Duplicate Record / HH has Multiple Lines	75	I ==>	/INT75

NTRO1

Hello. I'm calling on behalf of the Mineta Transportation Institute. I assure you, I am not selling anything.

We're conducting a brief survey with a small sample of randomly selected households to gather opinions about transportation services across the United States. Your opinions are very important, no matter how much or little you travel. Public officials will use the results of this survey to help shape transportation services in future across the country and in your community.

To thank you for your time, at the end of the survey, you can enter a drawing to win one of five \$200 gift cards.

Is now a good time to complete this survey?

Are you a household member 18 years of age or older?

[IF NO: May I speak to a household member 18 years of age or older?]

The survey takes about 12 minutes and is completely anonymous. You may skip any item you don't want to answer, or stop the survey at any time.

NOTE: Only research staff at the PSU Survey Research Lab will have access to the data collected during this survey, and the data provided to the Mineta Transportation Institute will contain no identifying information. Neither staff at the Survey Research Lab nor the staff at the Mineta Transportation Institute have any financial interest in the results of this study. This research is being done solely for academic purposes.

NOTE: If you have questions about this research, you may contact the study director Dr. Asha Agrawal, 408-924-5882. If you have questions about the validity of the study or the PSU Survey Research Lab, you may call Dr. Debi Elliott, the Director of the Lab at Portland State University, 503-725-5198. If you have concerns or questions about your rights as a research subject, please contact the PSU Human Subjects Research Review Committee, 503-725-2227.

NOTE: If selected in the drawing, you can choose between an Amazon or Visa gift card.

Choices

Yes - Continue with Survey	00	D	
(English) Specific Callback	01	==>	/INT50
(Spanish) Specific Callback	02	==>	/INT66
(English) Soft Refusal / Generic Callback	03	==>	/INT55
(Spanish) Soft Refusal / Generic Callback	04	==>	/INT65
(English) Immediate Hang Up	05	==>	/INT95
(Spanish) Immediate Hang Up	06	==>	/INT64
(English & Spanish) Hard Refusal or Never Callback	09	==>	/INT91
Language Barrier (Not English or Spanish)	10	==>	/INT08
Disability Barrier	11	==>	/INT09
Non-Residential Number	12	==>	/INT04
No One Lives in the HH 18+ / Youth Cell Phone	13	==>	/INT13

INT01

Please indicate what type of answering machine you have reached. If it is an obvious business answering machine, back-up and code the record out as "Non-Residential."

Residential Answering Machine - Should be used for voicemail or telephone answering machines, where the message confirms it is a residential household.

Answering Machine (unknown if housing unit) - Should be used for telephone answering message (e.g. voicemail or a telephone answering machine) that does not conclusively indicate whether the number is for a residential household or not.

==> SKIP +1 IF NOT (INTRO=01)

Choices

Residential Answering Machine	01	==>	/END
Answering Machine (unknown if housing unit)	16	==>	/END

INT02

Regular Busy Signal - Should be used when you get a regular (slow) busy signal.

==> SKIP +1 IF NOT (INTRO=02)

Choices

Regular Busy	02	D	==> /END
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INT03

No Answer - Should be used when you let the phone ring for 5+ times and no one picks up the phone and an answering machine does not come on.

==> SKIP +1 IF NOT (INTRO=03)

Choices

No Answer	03	D	==> /END
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INT04

Sorry to have bothered you. We are surveying households only. Thank you for your time today.

Non-Residential - Should be used for dedicated business and non-residence lines (e.g., government offices). Should not be used for group quarters. If this is a home business, and a HH and business share the same telephone number, do not use this code; attempt to survey the HH.

==> SKIP +1 IF NOT (INTRO=04 OR NTRO1=12)

Choices

Non-Residential	04	D	==> /END
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INT06

TRY TO GET NEW PHONE NUMBER OR CALLBACK AT BETTER TIME

I'm sorry to have bothered you. Is there a better number I can reach you at, or may we call you at a better time (e.g., when you are not driving, or during off-peak hours)?

Number Change - Should be used if R is willing to provide another number to call them at. Enter new number on the next screen, then call them back immediately at that new number, or schedule a CB for a later time. Cell Phone Refusal - Should be used if a R refuses to complete the survey specifically because they are on their cell phone and their location or activity does not allow them to complete an interview.

==> SKIP +1 IF NOT (INTRO=06)

Choices

Cell Phone Refusal	06	D	==> /END
Number Change	12		==> /TEL01

INT07

Non-working, Disconnected, Fast Busy, Temporarily Out Of Service - Should be used for non-working (e.g., technical problems, circuit overloads, bad lines), disconnected and temporarily out of service numbers, special technological circumstances (such as pagers), and fast busy signals.

==> SKIP +1 IF NOT (INTRO=07)

Choices

Non-working, Disconnected, Fast Busy, Temporarily Out Of Service	07	D	==> /END
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INT08

RECORD LANGUAGE IF KNOWN

Sorry to have bothered you. We do not have anyone that speaks your language.

Language Barrier (not English or Spanish) - Should be used in cases in which no one in the HH speaks a language that the survey is being conducted in (i.e., English or Spanish). We are not using translators for this survey. Please record the language you think the R was speaking.

==> SKIP +1 IF NOT (INTRO=08 OR NTRO1=10)

Choices

Language Barrier (not English or Spanish)	08	DO	==> /END
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INT09

TYPE IN OPEN-END TEXT INDICATING BARRIER ISSUE

Sorry to have bothered you. (We are not able to complete this survey with a TTY system.) Thank you for your time today.

Disability Barrier - Should be used when R have cognitive, mental, or physical disabilities that prevents them from answering and/or understanding questions and there is no one else in the HH that can complete the survey. This could include both permanent conditions (e.g., senility, blindness or deafness) and temporary conditions (e.g., pneumonia or drunkenness).

TTY Systems - A video phone that when called, you're connected to an Interpreting Center and are prompted with this type of message: Please wait until your call connects, you will hear ringing until you call connects. Then you're prompted to say who you are and an interpreter would connect you to the R. If you encounter this specific message and situation, it is okay to assume you're calling a deaf person using a TTY system and can omit leaving a message. Just code the call out as a Disability Barrier and leave a note about a possible or confirmed TTY system.

==> SKIP +1 IF NOT (INTRO=09 OR NTRO1=11)

Choices

Disability Barrier	09	DO	==> /END
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INT10

Fax / Data Line - Should be used for dedicated fax or data lines. Lines that are used by a HH for both regular phone calls and data links are eligible, therefore, do not use this code and attempt to conduct an interview with those HHs if possible.

==> SKIP +1 IF NOT (INTRO=10)

Choices

Fax / Data Line	10	D	==> /END
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INT11

Sorry to have bothered you. Thank you for your time today.

Group Home / Quarters - Should be used when R does not have their own individual line (e.g., assisted living facilities, nursing homes, prisons, sanitariums, military barracks, or college dormitories).

==> SKIP +1 IF NOT (INTRO=11)

Choices

Group Home	11	D	==> /END
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INT13

Just to verify, no one lives in your house that's 18 years of age or older?

Just to verify, is it possible to speak to someone 18 years of age or older on this line?

[IF NOT:] I'm sorry to have bothered you. Thank you for your time today.

No One Lives in HH 18+ - Use this code for housing units with no eligible Rs because no one who lives in the household (at any time) who is 18 years of age or older.

Youth Cell Phone - Use this code if you reach a youth-only cell phone where it is not possible to speak to someone 18 on that line.

==> SKIP +1 IF NOT (NTRO1=13)

Choices

No One Lives in HH 18+ / Youth Cell Phone (Ineligible)	13	D	==> /END
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INT15

Call Blocking, Technological Barrier - Used for call-screening, call-blocking, or other telecommunication technologies that create barriers to getting through to a number. You may receive an automated message saying something like: "The person you are trying to reach is not accepting calls at this time. Please try your call later." and then the phone goes to a busy signal. These numbers are likely temporarily disconnected or set to "do not disturb," so we will try to callback once later.

==> SKIP +1 IF NOT (INTRO=12)

Choices

Call Blocking, Technological Barrier	15	D	==> /END
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INT50

When would be a better time to callback?

English Specific Callback - To be used when a R schedules a definite appointment to be called back at a specific time to complete the interview.

==> SKIP +1 IF NOT (NTRO1=01)

Choices

English Specific Callback	50	D	==> /CB
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INT55

REFUSAL CONVERSION: (Example Text, Use As Needed)

- The information you provide will be used to help shape public policy priorities related to improving transportation services in the future.
- Your household is one of just 1,200 being surveyed throughout the country, therefore it is very important we speak to you.
- Your number was randomly selected by a computer.
- This survey is anonymous; which means we do not know who you are. Your responses will be combined with those from all the other people in the survey for reporting purposes.
- If I ask you a question that you don't want to answer, we could just skip over it.

Soft Refusal (Not Interested / Not Now, Generic Callback) - Should be used when the R has not heard the entire introduction, automatically says something vague like "not interested," "not a good time," or "not now," and just hangs up before you start or get through an adequate RF conversion. There is a possibility this HH may participate if called again. These numbers will be automatically called back in 1 to 3 days to try again.

==> SKIP +1 IF NOT (NTRO1=03)

Choices

English Soft Refusal / Generic Callback	55	D	==> /END
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INT61

Spanish Answering Machine - To be used when we get an residential answering machine when calling HHs who are assumed to be, or have been designated as Spanish-speaking. This code can be used by non-bilingual IWRs. NOTE: If you are coding this record out for the first time as a verified Spanish HH, remember to switch the survey to "Spanish" using "Wrong Language Imported" before choosing this option.

==> SKIP +1 IF NOT (INTRO=61)

Choices

Spanish Answering Machine	61	D	==> /END
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INT62

Spanish Regular Busy - To be used when we get a busy signal when calling HHs who have been designated as Spanish-speaking. Code only to be used by bilingual IWRs. NOTE: If you are coding this record out for the first time as a verified Spanish HH, remember to switch the survey to "Spanish" using "Wrong Language Imported" before choosing this option.

==> SKIP +1 IF NOT (INTRO=62)

Choices

Spanish Regular Busy	62	D	==> /END
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INT63

Spanish No Answer - To be used when we get a no answer when calling HHs who have been designated as Spanish-speaking. Code only to be used by bilingual IWRs. NOTE: If you are coding this record out for the first time as a verified Spanish HH, remember to switch the survey to "Spanish" using "Wrong Language Imported" before choosing this option.

==> SKIP +1 IF NOT (INTRO=63)

Choices

Spanish No Answer	63	D	==> /END
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INT64

Spanish Immediate Hang Up - To be used when we get an immediate hang up when calling HHs who are suspected to be Spanish-speaking only, or have been designated as Spanish-speaking. Can be used by non-bilingual IWRs. NOTE: If you are coding this record out for the first time as a verified Spanish HH, remember to switch the survey to "Spanish" using "Wrong Language Imported" before choosing this option.

==> SKIP +1 IF NOT (NTRO1=06)

Choices

Spanish Immediate Hang Up	64	D	==> /END
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INT65

Make sure to type SPANISH CB in CB Notes before exiting.

REFUSAL CONVERSION: (Example Text, Use As Needed)

- It is very important that we survey and represent Spanish-speaking households.
- The information you provide will be used to help shape public policy priorities related to improving transportation services in the future. - Your household is one of just 1,200 being surveyed throughout the country, therefore it is very important we speak to you.
- Your number was randomly selected by a computer.
- This survey is anonymous; which means we do not know who you are. Your responses will be combined with those from all the other people in the survey for reporting purposes.
- If I ask you a question that you don't want to answer, we could just skip over it.

Spanish Soft Refusal / Generic Callback - Should be used when the Spanish-speaking R has not heard the entire introduction, automatically says something vague like "not interested," "not a good time," or "not now," and just hangs up before you start or get through an adequate RF conversion. There is a possibility this HH may participate if called again. These numbers will be automatically called back by a Spanish-speaking IWR in 1 to 3 days. NOTE: If you are coding this record out for the first time as a verified Spanish HH, remember to switch the survey to "Spanish" using "Wrong Language Imported" before choosing this option.

==> SKIP +1 IF NOT (NTRO1=04)

Choices

Spanish Soft Refusal / Generic Callback	65	==> /END
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INT66

Make sure to type SPANISH CB in CB Notes before exiting.

We will have one of our Spanish-speaking interviewers call you back as soon as possible.

Spanish Specific Callback - To be used to schedule definite appointments with Spanish-speaking interviewers to callback on a specific day and time. NOTE: If you are coding this record out for the first time as a Spanish Specific or Generic Callback, remember to switch survey to "Spanish" using "Wrong Language Imported" before choosing this option or scheduling the CB.

==> SKIP +1 IF NOT (NTRO1=02)

Choices

Spanish Specific Callback	66	==> /CB
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INT75

(ADMIN USE ONLY) Duplicate Record / HH Has Multiple Lines

==> SKIP +1 IF NOT (INTRO=75)

Choices

Duplicate Record / HH has Multiple Lines (please specify)	75 DO	==> /END
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INT91

REFUSAL CONVERSION: (Example Text, Use As Needed)

- The information you provide will be used to help shape public policy priorities related to improving transportation services in the future.
- Your household is one of just 1,200 being surveyed throughout the country, therefore it is very important we speak to you.
- Your number was randomly selected by a computer.
- This survey is anonymous; which means we do not know who you are. Your responses will be combined with those from all the other people in the survey for reporting purposes.
- If I ask you a question that you don't want to answer, we could just skip over it.

PURPOSE: The main purpose of this study is to gather your thoughts about transportation in the US. The information you provide will be used to help shape public policy priorities related to improving transportation services in the future.

SURVEY CONTACTS:

If you have questions about this research, you may contact the study director Dr. Asha Agrawal, 408-924-5882.

If R has questions about the validity of the study or the Survey Research Lab: If you have questions about the validity of the study or the Survey Research Lab, you may call Dr. Debi Elliott, the Director of the Lab at Portland State University, 503-725-5198.

If R has concerns or questions about their rights as a research subject: If you have concerns or questions about your rights as a research subject, please contact the PSU Human Subjects Research Review Committee, 503-725-2227. If R asks how their phone number was selected, say: Your number was randomly selected from all households in the United States. The PSU Survey Research Lab worked with a sampling company that randomly selected phone numbers from existing lists.

Hard Refusal (English & Spanish) - Should be used if you introduced the survey (hitting the key points of the intro screen(s), tried to do a refusal conversion once communicating the main and relevant points, and the R insists and says again they don't want to participate (thus refusing twice). It can also be used if someone is very insistent with their refusal or angry, and you do not think they can be convinced to complete the survey. These are final refusals and will likely be not be called back.

Never Callback - Should only be used if R says "take me off your list," "don't ever call me again," or is acting very inappropriately or irately. These are final refusals and will be not be called back.

==> SKIP +1 IF NOT (NTRO1=09)

Choices

Hard Refusal (RECORD BRIEF NOTES)	91	O	==> /END
Never Callback	92		==> /END

INT95

English Immediate Hang Up - Should be used if the R didn't say anything (other than hello) and hung up on you as you were introducing the survey. No screener was completed (if applicable) and it is unknown if the person answering the phone was a HHM and eligible to complete the survey. These records will be automatically called back in a few days.

==> SKIP +1 IF NOT (NTRO1=05)

Choices

English Immediate Hang Up	95	D	==> /END
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Q1

We are interested in your opinions about the transportation system. When I talk about the transportation system, I mean local streets and roads, highways, and public transit services like buses, light rail, and trains. OK, here's my first question. In the community where you live, would you say that roads and highways are in very good condition, somewhat good condition, or bad condition?

Choices

VERY GOOD CONDITION	1
SOMEWHAT GOOD CONDITION	2
BAD CONDITION	3
DON'T KNOW	8
REFUSED	9

Q2

Does your community offer very good public transit service, somewhat good public transit service, poor public transit service, or no public transit service at all?

Choices

VERY GOOD SERVICE	1
SOMEWHAT GOOD SERVICE	2
POOR SERVICE	3
NO SERVICE	4
DON'T KNOW	8
REFUSED	9

DISP1

Now, please think about what the government could do to improve the transportation system for EVERYONE in the state where you live. I'm going to read you several options. For each one, tell me whether you think government should make that a high priority, medium priority, or low priority.

NOTE: If the respondent asks, this question is concerned with ALL levels of government (Federal, State, and Local).

Choices

PRESS ENTER TO CONTINUE

0

D

[Randomize Q3 to Q6]

Q3

READ OPTIONS 1-3 AS NEEDED

How about reducing traffic congestion?

(Should government make that a high, medium, or low priority?)

NOTE: If the respondent asks, this question is concerned with ALL levels of government (Federal, State, and Local).

Choices

HIGH PRIORITY	1
MEDIUM PRIORITY	2
LOW PRIORITY	3
DON'T KNOW	8
REFUSED	9

Q4

READ OPTIONS 1-3 AS NEEDED

How about maintaining streets, roads, and highways in good condition, including filling potholes? (Should government make that a high, medium, or low priority?)

NOTE: If the respondent asks, this question is concerned with ALL levels of government (Federal, State, and Local).

Choices

HIGH PRIORITY	1
MEDIUM PRIORITY	2
LOW PRIORITY	3
DON'T KNOW	8
REFUSED	9

Q5

READ OPTIONS 1-3 AS NEEDED

How about expanding and improving local public transit service, like buses or light rail? (Should government make that a high, medium, or low priority?)

NOTE: If the respondent asks, this question is concerned with ALL levels of government (Federal, State, and Local).

Choices

HIGH PRIORITY	1
MEDIUM PRIORITY	2
LOW PRIORITY	3
DON'T KNOW	8
REFUSED	9

Q6

READ OPTIONS 1-3 AS NEEDED

How about reducing accidents and improving safety? (Should government make that a high, medium, or low priority?)

NOTE: If the respondent asks, this question is concerned with ALL levels of government (Federal, State, and Local).

Choices

HIGH PRIORITY	1
MEDIUM PRIORITY	2
LOW PRIORITY	3
DON'T KNOW	8
REFUSED	9

DISP2

There are many ways the U.S. Congress could raise money to pay for maintaining and improving the transportation system. I'm going to ask your opinion about some of these options. In each case, assume that the money collected would be spent ONLY for transportation purposes.

Choices

PRESS ENTER TO CONTINUE	0	D
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[Randomize blocks Q8, Q9A/B, Q10A/B]

Q8

One idea (a DIFFERENT idea) is to adopt a new national, half-cent SALES TAX to pay for transportation. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose this new sales tax?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q9A

Right now the federal government collects a tax of 18 cents per gallon when people buy gasoline. One idea (a DIFFERENT idea) to raise money for transportation is to increase the federal gas tax by 10 cents a gallon, from 18 cents to 28 cents. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose this gas tax increase?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q9B

A VARIATION on the idea of raising the gas tax by 10 cents at one time would be to spread the increase over 5 years. The tax would go up by 2 cents a year for each of five years. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose this gas tax increase?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q10A

One idea (a DIFFERENT idea) is to adopt a new tax based on the number of miles a person drives. Each driver would pay a tax of one cent for every mile driven. For example, someone driving one hundred miles would pay a tax of one dollar. Vehicles would have an electronic meter to keep track of the miles driven, and the tax would be paid each time drivers buy gas. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose this new mileage tax?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q10B

A VARIATION on the mileage tax just described is to have the tax rate vary depending upon how much the vehicle pollutes. On average, vehicles would be charged one cent per mile, but vehicles that pollute less would be charged less, and vehicles that pollute more would be charged more. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose this new mileage tax?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

DISP3

Now, imagine that the U.S. Congress decided that the best option to raise money for transportation is to increase the federal gas tax by ten cents per gallon. I'm going to read you several different options for how the money is spent. For each, please tell me if you would strongly support, somewhat support, somewhat oppose, or strongly oppose the gas tax increase.

Choices

PRESS ENTER TO CONTINUE	0	D
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[Randomize blocks Q11 to Q14]

Q11

READ OPTIONS 1-4 ONCE, THEN ONLY AS NEEDED

Would you support the gas tax increase if the new money were spent ONLY on projects to reduce local air POLLUTION caused by the transportation system?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q12

READ OPTIONS 1-4 ONCE, THEN ONLY AS NEEDED

Would you support the gas tax increase if the money were spent ONLY on projects to reduce the transportation system's contribution to GLOBAL WARMING?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q13

READ OPTIONS 1-4 ONCE, THEN ONLY AS NEEDED

Would you support the gas tax increase if the money were spent ONLY on projects to MAINTAIN streets, roads, and highways?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q14

READ OPTIONS 1-4 ONCE, THEN ONLY AS NEEDED

Would you support the gas tax increase if the money were spent ONLY on projects to reduce accidents and improve safety?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q16

Let me give you some information about how much the **CURRENT** federal gas tax costs an **AVERAGE** driver. Someone who drives 10,000 miles a year, in a vehicle that gets 20 miles to the gallon, will pay about 100 dollars a year. If Congress raised the gas tax by 10 cents a gallon, that same driver would now pay about 150 dollars a year.

Now that you have this information, would you strongly support, somewhat support, somewhat oppose, or strongly oppose a 10 cent gas tax increase?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

DISP4

Now I have a few questions about public transit, which means busses, light rail, and trains.

PRESS ENTER TO CONTINUE	0	D
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Q17

When people ride public transit, they pay a fare. This money is used to pay for the service. Do you think that the money collected from public transit fares in general covers the **FULL** cost of the service?

NOTE: If respondent asks what kind of costs, say: "Please think about costs to build, operate, and maintain the system."

Choices

NO	0=>Q17AA
YES	1=>Q19A
DON'T KNOW	8=>Q17AA
REFUSED	9=>Q17AA

Q17AA

SPECIFY PERCENT BETWEEN 0 AND 99; PROBE FOR AVERAGE; NO RANGES

In general, what **PERCENT** of the full cost of public transit services do you think the fares cover?

==> SKIP +5 (to Q19A) IF Q17=1

Choices

DON'T KNOW	888
REFUSED	999

DISP5

I'm going to read you a list of potential funding sources. For each, please tell me if you think it helps to pay for public transit services.

Choices

PRESS ENTER TO CONTINUE	0	D
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Q17A

The federal government?

NOTE: Please tell me if you think this helps to pay for public transit services.

Choices

Do/Does pay	1
Do/Does not pay	2
DON'T KNOW	8
REFUSED	9

Q17B

State governments?

NOTE: Please tell me if you think this helps to pay for public transit services.

Choices

Do/Does pay	1
Do/Does not pay	2
DON'T KNOW	8
REFUSED	9

Q17C

Local governments?

NOTE: Please tell me if you think this helps to pay for public transit services.

NOTE: If the respondent asks about the definition of local government, say "either cities, counties, parishes, or boroughs."

Choices

Do/Does pay	1
Do/Does not pay	2
DON'T KNOW	8
REFUSED	9

[Randomly assign either Q19A or Q19B]

Q19A

Now I have a question about whether or not GAS tax money should be spent to pay for public transit. Some people say that money from gas taxes should only be spent on roads and highways, since drivers pay the tax. Other people say gas tax money should be used to pay for public transit IN ADDITION to roads and highways, because transit helps reduce traffic congestion and wear-and-tear on the roads.

Would you SUPPORT or OPPOSE spending SOME gas tax money on public transit?

==> SKIP +1 IF NOT(RANDM=1)

Choices

SUPPORT	1
OPPOSE	2
DON'T KNOW	8
REFUSED	9

Q19B

Now I have a question about whether or not GAS tax money should be spent to pay for public transit. Some people say gas tax money should be used to pay for public transit IN ADDITION to roads and highways, because transit helps reduce traffic congestion and wear-and-tear on the roads. Other people say that money from gas taxes should only be spent on roads and highways, since drivers pay the tax.

Would you SUPPORT or OPPOSE spending SOME gas tax money on public transit?

==> SKIP +1 IF NOT(RANDM=2)

Choices

SUPPORT	1
OPPOSE	2
DON'T KNOW	8
REFUSED	9

Q21

Suppose Congress has voted to spend more money to expand and improve public transit around the country but has NOT yet decided how to pay for the improvements.

Would you strongly support, somewhat support, somewhat oppose, or strongly oppose each of the following ways to raise money for public transit?

[Randomize appearance of Q21A to Q21C]**Q21A**

READ OPTIONS 1-4 AS NEEDED

Raise the federal gas tax

NOTE: [Full Question] Suppose Congress has voted to spend more money to expand and improve public transit around the country but has NOT yet decided how to pay for the improvements. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose each of the following ways to raise money for public transit?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q21B

READ OPTIONS 1-4 AS NEEDED

Reduce spending on OTHER federal programs

NOTE: [Full Question] Suppose Congress has voted to spend more money to expand and improve public transit around the country but has NOT yet decided how to pay for the improvements. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose each of the following ways to raise money for public transit?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

Q21C

READ OPTIONS 1-4 AS NEEDED

Raise transit fares

NOTE: [Full Question] Suppose Congress has voted to spend more money to expand and improve public transit around the country but has NOT yet decided how to pay for the improvements. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose each of the following ways to raise money for public transit?

Choices

STRONGLY SUPPORT	1
SOMEWHAT SUPPORT	2
SOMEWHAT OPPOSE	3
STRONGLY OPPOSE	4
DON'T KNOW	8
REFUSED	9

[Rotate options 1-3 on Q22N]

Q22N

READ OPTIONS 1-3 ONLY; OPTIONS 1-3 RANDOMIZE

If you could only select ONE of the three options I just described, which would you prefer?

Choices

Raise the federal gas tax	1	
Reduce spending on OTHER federal programs	2	
Raise transit fares	3	
I WOULD EQUALLY OPPOSE ALL THREE MEASURES	4	F
I WOULD EQUALLY SUPPORT ALL THREE MEASURES	5	F
DON'T KNOW	8	F
REFUSED	9	F

DISP6

Now I have a couple of last questions on gas prices.

PRESS ENTER TO CONTINUE	0	D
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Q30

ENTER 3-DIGIT COST WITH DECIMAL PLACE (E.G., 1.00 or 2.50), PROBE FOR AVERAGE, NO RANGES

In the area where you live, what is the current price for a gallon of unleaded, regular gasoline?

PROBE: We are just trying to get a sense of how much the average current gas price is where you live. Your best guess is fine.

Choices

\$ PER GALLON	0	DO=>Q31_v1
DON'T KNOW / I DON'T BUY GAS	8	=>Q31_v2
REFUSED	9	=>Q31_v2

Q31_V1

ENTER 3-DIGIT COST WITH DECIMAL PLACE (E.G., 1.00 or 2.50), PROBE FOR AVERAGE, NO RANGES; NO DOLLAR SIGNS OR OTHER SYMBOLS (OTHER THAN % IF NEEDED)

How much of the per-gallon price do you think is taxes, including all federal, state, and local taxes?

PROBE: We are just trying to get a sense of what portion of the cost of a gallon of gas you think is taxes. Do you have a best guess of what amount of the per gallon price is taxes? Your best guess is fine.

NOTE: If the R can only give a percent, you can accept that response, but be sure to include a percentage symbol (%) after the number.

==> SKIP +1 IF NOT (Q30=0)

Choices

\$ PER GALLON	0	DO
DON'T KNOW	8	
REFUSED	9	

Q31_V2

ENTER PERCENT (FOR EXAMPLE, 25%), PROBE FOR AVERAGE, NO RANGES

In general, what percent or proportion of the price per-gallon of gas do you think is taxes, including all federal, state, and local taxes?

PROBE: We are just trying to get a sense of what portion of the cost of a gallon of gas you think is taxes. Do you have a best guess of what amount of the per gallon price is taxes? Your best guess is fine.

==> SKIP +1 IF NOT (Q30=8,9)

Choices

% TAXES PER GALLON	0	DO
DON'T KNOW	8	
REFUSED	9	

DISP7**Finally, a few questions for statistical purposes only.****Choices**

PRESS ENTER TO CONTINUE 0 D

D1

ENTER YEAR BETWEEN 1890-1998

What year were you born?**Choices**

R born in 1999; confirmed R is age 18	1999
R is not 18 or older	8888
REFUSED	9999

INT14**We can only complete surveys with people who are 18 years of age or older. Thank you for your time.**

R is not 18+ (Discovered at Demographics) - Use this code if the R completing the survey is not 18 years of age or older and this was only discovered at the demographics, even though it was asked about in the introduction.

==> SKIP +1 IF NOT (D1=8888)

Choices

R is not 18+ (Discovered at Demographics) 14 D ==> /END

D2**What is your gender?****Choices**

MALE	0
FEMALE	1
OTHER	8
REFUSED	9

D3**Are you Spanish, Hispanic or Latino/a?****Choices**

NO	0
YES	1
DON'T KNOW	8
REFUSED	9

D4

READ OPTIONS 1-6; SELECT ALL THAT APPLY

Which of the following describes your race? You can select as many as apply.**Choices**

White	1	
Black or African American	2	
Asian or Asian American	3	
American Indian or Alaska Native	4	
Native Hawaiian or Other Pacific Islander	5	
Other	6	
DON'T KNOW	8	X
REFUSED	9	X

D5

READ OPTIONS 1-5

What is the highest degree or level of education you have completed?**NOTE:** If R says Vocational or Technical Degree, code this as "Some College."**Choices**

Less than high school diploma	1
High school diploma or GED	2
Some college	3
Bachelor's degree	4
Graduate degree	5
DON'T KNOW	8
REFUSED	9

D6**Are you currently employed?****NOTE:** If R says they work part-time, but are also retired or going to school, code this as "YES" (employed). Select "RETIRED" option only if they are retired and not currently working.**Choices**

NO	0
YES	1
RETIRED	3
DON'T KNOW	8
REFUSED	9

D7

RECORD NUMBER OF MILES, PROBE FOR AVERAGE, NO RANGES

About how many miles did you, personally, drive during the past 12 months in all motorized vehicles? Please do not count miles you drove as part of a job.**NOTE:** If the respondent asks, they SHOULD include the commute to and from work, but not any miles driven while on the job. Select "don't drive" for respondents who drive zero miles.**Choices**

RECORD NUMBER OF MILES	1	DO=>D8
DON'T DRIVE	2	=>D9
DON'T KNOW	8	=>D8
REFUSED	9	=>D8

D8

ENTER MILES PER GALLON, PROBE FOR AVERAGE, NO RANGES

Now think about the vehicle you drove the most in the past 12 months, to get around for personal reasons like shopping, commuting to work, or vacation trips. How many miles per gallon does the vehicle get?

==> SKIP TO D9 IF D7=2

Choices

MILES PER GALLON, SPECIFY	1	DO
HAVE AN ELECTRIC VEHICLE	2	
DON'T KNOW	8	
REFUSED	9	

D9

In the last 30 days, have you taken any form of public transit like a bus, light rail, or commuter train?

Choices

NO	0
YES	1
DON'T KNOW	8
REFUSED	9

D10

As you know, many people are so busy these days they can't find time to register to vote, or they move around so often they don't get a chance to re-register. Are you now registered to vote, or have you not been able to register for one reason or another?

NOTE: This is asking about being registered to vote in the United States.

Choices

NO	0 =>D11
YES	1 =>D11
REGISTERED TO VOTE IN A COUNTRY OUTSIDE THE U.S.	3 =>D13
DON'T KNOW	8 =>D11
REFUSED	9 =>D13

D11

In politics today, do you consider yourself a Republican, Democrat, or Independent?

NOTE: The researchers are only interested in understanding if people's views on transportation funding are related to their general political leanings.

==> SKIP TO D13 IF NOT(D10=0,1,8)

Choices

REPUBLICAN	1=>D12
DEMOCRAT	2=>D12
INDEPENDENT	3=>D11A
NO PREFERENCE	4=>D11A
OTHER PARTY	5=>D11A
DON'T KNOW	8=>D11A
REFUSED	9=>D12

D11A

As of today, do you lean more to the Republican Party or more to the Democratic Party?

NOTE: The researchers are only interested in understanding if people's views on transportation funding are related to their general political leanings.

==> SKIP TO D12 IF D11=1,2,9

Choices

REPUBLICAN	1
DEMOCRATIC	2
NEITHER	3
DON'T KNOW	8
REFUSED	9

D12

How often would you say you vote: all of the time, most of the time, occasionally, seldom, or never?

==> SKIP TO D13 IF D10=0,8

Choices

ALL OF THE TIME	1
MOST OF THE TIME	2
OCCASIONALLY	3
SELDOM	4
NEVER	5
DON'T KNOW	8
REFUSED	9

D13

What is your zip code?

Choices

REFUSED	99999
---------	-------

CELL

Is the phone you are speaking on now a cell phone?

REFUSAL CONVERSION: Since cell phone users are often not represented in phone surveys, it's very important that we include people on cell phones. We want to make sure households like yours are properly represented and included in this study. We did not get this number from a list or your cell phone company.

Choices

NO	0
YES	1
DON'T KNOW	8
REFUSED	9

D16

READ OPTIONS 1-7 UNTIL STOPPED

Finally, and of course anonymously, what was your total household income in 2016 from all sources, before taxes. Please stop me when I get to the right category.

Choices

Less than \$25,000 per year	1
\$25,000 to less than \$50,000	2
\$50,000 to less than \$75,000	3
\$75,000 to less than \$100,000	4
\$100,000 to less than \$125,000	5
\$125,000 to less than \$150,000	6
\$150,000 or more	7
DON'T KNOW	8
REFUSED	9

INCENTIVE

Now that we're done, I can enter you into the drawing for one of five \$200 gift cards. [PAUSE]

NOTE: If selected in the drawing, you can choose between an Amazon or Visa gift card.

Choices

No, opt-out	0 =>COMMENTS
Yes, enter drawing	1 D

DRAWING

If selected, would you like us to contact you by phone or email?

==> SKIP TO COMMENTS IF INCENTIVE=0

Choices

Phone	0	=>PHONE_VERIFY
Email	1	=>EMAIL

EMAIL

ENTER AND VERIFY EMAIL ADDRESS (Format: emailme@gmail.com)

What is your email?

NOTE: This is confidential, and will only be used by PSU for the drawing.

==> SKIP +1 IF NOT (DRAWING=1)

Choices

Enter Email	0	DO
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PHONE_VERIFY

PHONE NUMBER FORMAT: (999-999-9999)

What phone number should we call?

==> SKIP +1 IF NOT (DRAWING=0)

Choices

Call imported phone number: <ORGPH>	0	D
Another phone number (please specify)	1	O

WIN_NAME

May I have just your first name?

NOTE: We will not connect your name to your data; it will only be used for the drawing.

NOTE: If R is refusing, we can contact them anonymously via their preferred contact method.

==> SKIP TO COMMENTS IF INCENTIVE=0

Choices

Enter First Name	OD
Refused	9

INT99

Thank you for your time and your participation. Have a good day/night.

SURVEY CONTACTS: If you have questions about this research, you may contact the study director Dr. Asha Agrawal, 408-924-5882.

If R has questions about the validity of the study or the Survey Research Lab: If you have questions about the validity of the study or the Survey Research Lab, you may call Dr. Debi Elliott, the Director of the Lab at Portland State University, 503-725-5198.

If R has concerns or questions about their rights as a research subject: If you have concerns or questions about your rights as a research subject, please contact the PSU Human Subjects Research Review Committee, 503-725-2227.

Choices

COMPLETE SURVEY	CO	D
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IWR_NOTES

*****HANG UP, ANSWER NEXT QUESTION*****

INTERVIEWER NOTES

NOTE: Please record any unusual circumstances. Consider things they said that might bias or effect their answers (e.g., they are a Dept. of Transportation employee), how much difficulty they had understanding the questions, if their level of English or Spanish fluency impacted their comprehension, if they were distracted, not taking the survey seriously, etc.

Choices

No Comments about the Survey	0	D	==> /END
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Add Comments about the Survey (please specify)	1	O	==> /END
INT			
INT51 (Suspend with English Callback) - To be used for English-language suspends that require a callback. Collect best time to callback if possible. Make sure to add detailed Callback Notes before scheduling the CB (including R's name, and what question you left off on).			
INT60 (Suspend with Spanish Callback) - To be used for Spanish-language suspends that require a callback. Collect best time to callback if possible. Make sure to add detailed Callback Notes before scheduling the CB (including Spanish CB Note, R's name, and what question you left off on).			
INT90 (Suspend Without Callback) - To be used for an English or Spanish-speaking R who refuses to be called back, is irate, or a R isn't capable of completing the survey in a timely manner.			
Choices			
(INT) Inactivity - Timed Out	W0 N	==> /END	
(INT) Improper Closure	W1 N	==> /END	
(INT) System Crash	W2 N	==> /END	
(INT) Disconnected by Supervisor	W3 N	==> /END	
(INTRO) OK - Continue	00 N		
(INTRO) Number Change	05 N		
(INT01) Residential Answering Machine	01 N		
(INT02) Regular Busy	02 N		
(INT03) No Answer	03 N		
(INT06) Cell Phone Refusal	06 N		
(INT06) Number Change	12 N		
(INT07) Non-Working, Disconnected, Fast Busy, Temporarily Out Of Service	07 N		
(INT04) Non-Residential	04 N		
(INT09) Language Barrier (Not English or Spanish)	08 N		
(INT09) Disability Barrier	09 N		
(INT10) Fax / Data Line	10 N		
(INT11) Group Home	11 N		
(INT13) No One Lives in HH 18 / Youth Cell Phone (Ineligible)	13 N		
(INT50) English Specific Callback	50 N		
(INT55) English Soft Refusal (Generic Callback)	55 N		
(INT61) Spanish Answering Machine	61 N		
(INT62) Spanish Regular Busy	62 N		
(INT63) Spanish No Answer	63 N		
(INT64) Spanish Immediate Hang Up	64 N		
(INT65) Spanish Soft Refusal (Generic Callback)	65 N		
(INT66) Spanish Specific Callback	66 N		
(INT91) Hard Refusal	91 N		
(INT91) Never Callback	92 N		
(INT95) English Immediate Hang Up	95 N		
(INT99) Complete	CO N		
(INT) Suspend with English Callback	51	==> /CB	
(INT) Suspend with Spanish Callback	60	==> /CB	
(INT) Suspend without Callback	90 O	==> /END	
(INTRO) (ADMIN USE ONLY) Duplicate Record / HH has Multiple Lines	75 N		
(INT14) R is not 18+ (Discovered at Demographics)	14 N		
(INT01) Answering Machine (unknown if housing unit)	16 N		
(INT15) Call Blocking, Technological Barrier	15 N		

F6 (Callback Notes)

CALLBACK NOTES: Short description on what happened on your call, and what should be known by the next IWRs when calling this household again.

F9

SPECIAL STUDY INFORMATION

PURPOSE: The main purpose of this study is to gather your thoughts about transportation in the US. The information you provide will be used to help shape public policy priorities related to improving transportation services in the future.

REFUSAL CONVERSION: (Example text, use as needed)

- The information you provide will be used to help shape public policy priorities related to improving transportation services in the future.
- Your household is one of just 1,200 being surveyed throughout the country, therefore it is very important we speak to you.
- Your number was randomly selected by a computer.
- This survey is anonymous; which means we do not know who you are. Your responses will be combined with those from all the other people in the survey for reporting purposes.
- If I ask you a question that you don't want to answer, we could just skip over it.

SURVEY CONTACTS:

If you have questions about this research, you may contact the study director Dr. Asha Agrawal, 408-924-5882.

If R has questions about the validity of the study or the Survey Research Lab: If you have questions about the validity of the study or the Survey Research Lab, you may call Dr. Debi Elliott, the Director of the Lab at Portland State University, 503-725-5198.

If R has concerns or questions about their rights as a research subject: If you have concerns or questions about your rights as a research subject, please contact the PSU Human Subjects Research Review Committee, 503-725-2227.

If R asks how their phone number was selected, say: Your number was randomly selected from all households in the United States.

TEL02

ENTER IN THIS FORMAT: 999-999-9999

What is the new phone number?

Imported Phone Number Changes: - Be sure to always record old phone number in the CB Notes before you change it. - When you change the phone number, the survey will begin back at the INTRO screen, so you can dial the new number or schedule a CB if needed.

ALTA

Switch Language

Switch between English and Spanish Surveys

Switch Language

Choices

Press Enter to Continue

0

D

LANG

Switch Language

What language should we proceed in?

Use this code to switch between English and Spanish surveys. If you are an English IWR and need to send a record over to a Bilingual Spanish-speaking IWR, choose "Spanish" here and continue coding the call out using the proper Spanish-specific codes (i.e., Spanish Answering Machine, Spanish Immediate Hang Up, Spanish Generic or Specific CB). Also remember to add any CB Notes needed, included "Spanish CB or Possible Spanish CB." This process will send this record to a bilingual IWR.

Choices

English

EN

Spanish

ES

TEL01

ENTER IN THIS FORMAT: 999-999-9999

What is the new phone number?

Imported Phone Number Changes:

- Be sure to always record old phone number in the CB Notes before you change it.
- When you change the phone number, the survey will begin back at the INTRO screen, so you can dial the new number or schedule a CB if needed.

CB

When would be a good time for us to call you back?

GATHER NAME IF POSSIBLE: May I get your first name, just so we know who to ask for when we call back?

LOCAL CALLING TIMES FOR R:

Weekdays 3pm-9pm (except the end time of Alaska and Hawaii)

Weekends 11am-7pm (except the end time of Alaska and Hawaii)

CALLBACK NOTES: Short description on what happened on your call, and what should be known by the next IWRs when calling this household again.

